

# Brush Up on your Action Learning

## A 1- day program for Action Learning practitioners

***Are you an Action Learner? Would you meet current pressures with more success if you improved your Action Learning practices?***

### **This course is for you if:**

- You want to refresh or improve your Action Learning practice
- You are introducing or mentoring Action Learning in your workplace
- You want a variety of Action Learning approaches
- Need to strengthen Action Learning *outcomes*
- Are involved in a participatory activity of any kind
- You want to meet other Action Learners



The course is appropriate for any field of activity. For example: organisational management, community development, community health, education, the arts, environmental education

### **The context:**

- When managing public consultation and engagement strategies
- When grappling with large scale problem and opportunity identification
- When working in Action Research and Participatory Evaluation ways
- When wanting to reach targets with output and outcome delivery
- When contributing to organisational learning and change strategies
- When you are a formal collaborator or stakeholder
- When you are participating in quality assurance and continuous improvement process

Twyfords' 1-day program offers experience of 3 distinct Action Learning modes (based on UK, USA and Australian approaches) along with practical information on how to apply them in your own context to add to your creative tool kit.

### **We will explore how to:**

- *Bracket* your experience so you can listen to how you are listening
- *Align* yourself so you can question with empathy
  - Earn *permission* so your interventions and feedback are welcomed
  - Sense and describe a *soft system*
  - Value yours and others insights and express them with true *language*
  - Use formal and informal *programmed knowledge*
  - Identify *principles in action* and use them for qualitative improvement



**This interactive short course will be delivered by Twyfords' Action Learning specialist Dr Vicki Vaartjes, and Cultureshift's Dr Susan Goff.**

### **About Dr Vicki Vaartjes, Twyfords**

- Is a specialist in the application of experiential and applied learning (including Action Research and Action Learning) approaches to leader and organisational development
- Has designed and facilitated programs using project-based Action Learning to support system wide change and leadership capability development
- Has applied Action Learning in corporate and public service settings
- Is an experienced Action Learner, and has participated in learning sets for her own academic and professional development, and is an active member of the ALARA management committee



### **About Dr Susan Goff, Cultureshift**

- Has designed and facilitated Action Learning programs in community, educational and public sector settings for 18 years
- Repeat Research Fellow in the United Kingdom at the Social and Organisational Learning and Action Research (SOLAR) Centre
- Facilitator and author of multiple strategies and publications that use Action Learning and related practices to strengthen organisational and community responses to difficult issues
- Life long advocate for social equity in knowledge generation and use
- President of the Action Learning Action Research Association (ALARA)

